

# DCM Performance Review Youth Services Center

Meeting Date: 11/16/2020  
 Post meeting Agenda Sent:  
 Reminder Sent:  
 Action Items Complete:

## Who's Invited

Maria Zuniga, Veronica Schornack, Angela Montano, Becsave Pacheco, Michael A. Ferstl, Stanley K. Gray, Carmela Y. Romero, Amanda Brooks-Shuler, Keryl E. Work, Victoria Organick, Greg E. Perez, Laurel Johnson

3:00-4:05 pm

**Measuring What Measures (MWM)**  
 Tell us about the measure. Are we measuring what matters? Is this helping you do your job?

**Trending**  
 How are actuals trending? If not on target, what are the steps to get back on track?

**Analyst Questions**  
 Other question about the measure

**Are there any updates?**  
 Mission Statement: does not match YSC page, do you have a preference  
 Services: do you want to add services form webpage  
 OpenGov Reports (add links):  
 • Mission Statement from their website  
 • Services: send email about services

**Department Action Items**  
 What needs to be done following the meeting? By who? By when?  
 • P148 – Splitting it up – Send us info on Youthful offenders and YRs/JRs  
 • P148 – Get link of PDF for the webpages

**OEO Action Items**  
 What needs to be checked-in on following the meeting, or deferred to a future meeting?  
 • Update their Mission Statement – refer to their website  
 • Send services  
 • Split P148  
 • P148 - Add link of the PDF

### O87

**MWM**

- Completed everything, trying to complete in their CCP program
- Testing phase – 1 last report that needs to be complete
- Trial phase will be next

**Trending**

- Go live – next month – add completion banner in Q2

- Will this get completed in Q2? Yes
- Will you have better reporting? And do you think you will want to add new performance measures?
- Will the data for the other measures start coming from JMS? New system = pulling more info with out of county things

### O207

**MWM**

- H Back: Converting from swamp cooling to refrigerating, adding more skylight, breaking it up into smaller projects

**Trending**

- Should leave it as is, no percentages

- Do you have percentages for the action steps? Do we need to update the action steps? 1-4 pretty reasonable, 5&6 will take more time

### P148

**MWM**

- They created a PDF that explains their progress and what they are tracking
- They are not capturing all the information that they are wanting to capture
- Highlighting and taking a deeper dive
- Add the different rates between the youth offenders and the level two offenders
- Also add that they conduct an annual report – ethnicity
- Program completion (Change the wording) – their providing adequate measures to monitor education, BHS, etc to make the youth more successful while they are awaiting trials – highlighting the staff's work (their time and effort)
- Splitting it up? Yes. Wanting to track it separately (Youthful offenders and YR/JRs)
- Get link of the PDF to the webpages

**Trending**

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- How many youths are typically in the program?
- How does YSC impact attendance?

### P149

**MWM**

- There has been an impact since covid – diminished number of appointments

**Trending**

- Trending above target = on target, youth are still coming in

- How many youths are typically in the program?
- How does YSC impact attendance?
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### P150

**MWM**

- Covid – they put a lot of weekly effort into the programs
- Pay closer attention to this measure since covid has impacted it greatly

**Trending**

- Trending below

- Measure has been under target for 5 FY's, is this something you would want to close after FY21 and create a new measure? No, it is very important for them especially during covid